Exploring the Effects of Different Kinds of Context for Email Interface Design

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Abstract:

Email as a communication tool has been used for a long time, while opportunities and chances still exist to improve Email Interfaces, in order to improve Email Communication in terms of both efficiency and building stronger social relationships. We will introduce the idea of presenting informational and social context on email interfaces to explore whether it will improve the efficiency/effectiveness to use email client, enhance the closeness of a relationship between two person, or alter people’s choices of media tools. Our contribution is to provide some design or theoretical insights for Email interface design by presenting or not presenting certain kinds of context. We will also share with you the feedback received from pre-interviews and design prototypes.

About the Speaker:

YANG Xi is a full-time MPhil student in the Department of ComputerScience, The University of Hong Kong. Her Supervisor is Prof. Francis Lau. Her research interest is Human Computer Interaction. She is currently on exchange at Cornell University.